



WARRANTY ON CUSTOM WOOD PRODUCTS

WHO IS COVERED?

This Warranty is extended to the original purchaser of the product and is not transferable.

WHEN DOES COVERAGE START?

This Warranty starts the day after the installation is completed.

WHAT IS COVERED UNDER THIS WARRANTY?

Shamrock Custom Cabinetry ensures that the original purchaser's cabinetry will be free from defects of craftsmanship under typical household use for a one-year post installation. Specifically, this Warranty covers the following: Cabinet face frames, cabinet boxes, doors (warpage), shelving, end panels, drawer faces/boxes, drawer slides and hinges.

WHAT IS NOT COVERED UNDER THIS WARRANTY?

This Warranty does not cover, and Shamrock Custom Cabinetry will not be responsible for:

- Damage or defects caused by; accidents, misuse, or alterations made post installation.
- Cabinetry installed in an environment that is not climate controlled.
- Cabinetry with water damage, or that has been exposed to extreme humidity swings.
- Natural characteristics of wood.
- Colorfastness of finishes
- Perceived imperfections from finishing cabinets (or laminate) with a high gloss finish.
- Typical wear and tear.

NATURAL CHARACTERISTICS OF WOOD

Natural woods, even from the same tree, can differ in texture, color and grain pattern. Wood will show subtle changes as it ages over time. Painted doors, frames and other painted parts of the product may eventually show hairline "cracking" in the joints where the panels meet the frames. This may be accelerated or escalate by swings in humidity, smoke, and house hold cleaners that can cause wood to warp or split. These variations are considered the natural characteristics of the material in relation to their environment, or normal wear and tear, thus, not covered under the warranty.

SPECIAL NOTES:

We build our doors custom to your order. However, the larger the door, the more opportunity it has to warp. Because of this, we have adopted the following tolerances. Doors less than, or up to, 24" wide x 43" tall are allowed 1/8" warpage tolerance. Doors greater than 24" wide x 43" tall are allowed 1/4" warpage tolerance. If you have a concern about a door being warped, please place it on a flat surface and check for the above tolerances.

Wood is a natural product, it does not like moisture as it will expand and contract with the Midwest seasons. To minimize this, it is best to maintain the humidity in your home. Any swings in humidity will greatly affect the warpage explained above.

PERFORMANCE OF WARRANTY

If you have any of our covered warranty items occur, please don't hesitate to give your project manager a call. They will write up a work order and our office will be in touch to schedule an

appointment with you. Alternatively, you may submit your claim to cs@shamrockcabinet.com. Inclusion of photos will usually help expedite this process! Our goal is to always service any warranty item within two weeks of it occurring. This will vary based on work load, scope of work, and availability.

USE AND CARE FOR CUSTOM WOOD PRODUCTS

RECOMMENDATIONS

Always spot test cleaning products on the inside of a cabinet door to ensure the product you have chosen will not damage the outside surface of your cabinets.

PAINTED CABINETS

We recommend you wipe down the surfaces using a clean damp cloth and if necessary, a mild soap. Wipe dry with a soft, clean cloth.

STAINED CABINETS

We recommend you wipe down the surfaces using a clean damp cloth and if necessary, a mild soap. Wipe dry with a soft, clean cloth. After wiping dry, polish cabinets once or twice each year using a light coat of quality furniture polish that is formulated without wax, petroleum solvents or silicones.